

OVERVIEW

We enhance existing operational and technical systems and deliver innovative solutions that optimize workflow and processes essential to the business of healthcare with a key focus on clinical, administrative and financial drivers.

SERVICES



Program Management: Our certified Project Management Professionals (PMPs) use disciplined yet flexible program and project management processes and tools based on PMBOK standards combined with Agile, CMMI, Lean, and Six Sigma principles and leading practices to drive successful program and project outcomes.



Diagnostic Assessment: We provide comprehensive services to help clients understand their current state, including: clarify objectives, goals, requirements, and constraints; define the desired future state; establish KPIs and success criteria; review organizational artifacts and conduct interviews and surveys; assess organizational culture; map business processes and perform baseline performance measurement and analytics; perform gap and root cause analysis.



Innovation: We deliver sustainable platforms for innovation through rapid development and deployment of applications that respond to quickly changing needs and priorities and reduce time to value. We architect cloud-agnostic, vendor-agnostic, open-source, requirements-driven enterprise solutions.



Strategic Planning: We leverage state-of-the-art management frameworks and tools coupled with analytics to help formulate strategic priorities, objectives, goals, key performance indicators (KPIs), and plans. We further partner with key stakeholders to co-create and implement operating models that effectively bridge the gap between strategy and execution to help our clients realize their strategic vision and achieve desired programmatic outcomes.



Solution Design: We partner with key stakeholders to: develop a roadmap for the transformation journey; co-create solutions to address identified gaps and root causes; develop implementation plans. Our solutions include: system redesign and business process reengineering; robust process improvement; and technology integration, workflow optimization, and intelligent automation.



Implementation & Sustainment Support: We provide comprehensive implementation and sustainment support services, including: train and coach stakeholders, support executives and leaders; strategic communications, pilot test and evaluate solutions; measure KPI performance against success criteria; obtain stakeholder feedback and improve solutions; Go-Live implementation.



Change Management: Organizational transformation projects are disruptive because they inherently introduce changes to the way people behave and interact with other people, processes, and technologies. We provide comprehensive change management using industry-leading frameworks and tools to help achieve and sustain desired performance.

CONTACT



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