

Health Innovation & Technology

We enhance existing operational and technical systems and deliver innovative solutions that optimize workflow and processes essential to the business of healthcare with a key focus on clinical, administrative, and financial drivers.

Services

Program Management

Our certified Project Management Professionals (PMPs) use disciplined yet flexible program and project management processes and tools based on PMBOK standards combined with Agile, CMMI, Lean, and Six Sigma principles and leading practices to drive successful program and project outcomes.

Diagnostic Assessment

We provide comprehensive services to help clients understand their current state, including: clarify objectives, goals, requirements, and constraints; define the desired future state; establish KPIs and success criteria; review organizational artifacts and conduct interviews and surveys; assess organizational culture; map business processes and perform baseline performance measurement and analytics; perform gap and root cause analysis.

Solution Design

We partner with key stakeholders to: develop a roadmap for the transformation journey; co-create solutions to address identified gaps and root causes; develop implementation plans. Our solutions include: system redesign and business process reengineering; robust process improvement; and technology integration, workflow optimization, and intelligent automation.

Innovation

We deliver sustainable platforms for innovation through rapid development and deployment of applications that respond to quickly changing needs and priorities and reduce time to value. We architect cloud-agnostic, vendor-agnostic, open-source, requirements-driven enterprise solutions.

Strategic Planning

We leverage state-of-the-art management frameworks and tools coupled with analytics to help formulate strategic priorities, objectives, goals, key performance indicators (KPIs), and plans. We further partner with key stakeholders to co-create and implement operating models that effectively bridge the gap between strategy and execution to help our clients realize their strategic vision and achieve desired programmatic outcomes.

Change Management

Organizational transformation projects are disruptive because they inherently introduce changes to the way people behave and interact with other people, processes, and technologies. We provide comprehensive change management using industry-leading frameworks and tools to help achieve and sustain desired performance.

Support

Implementation: We provide comprehensive implementation support services, including: train and coach stakeholders, support executives and leaders; strategic communications, pilot test and evaluate solutions; measure KPI performance against success criteria; obtain stakeholder feedback and improve solutions; Go-Live implementation.

Sustainment: We provide comprehensive sustainment support services, including: observe business processes and monitor KPI performance against success criteria; obtain stakeholder feedback and identify future enhancements; train and coach stakeholders to take ownership; transfer documentation and ownership to client; on-call support.

Point of Contact

Danielle Micciantuono, MSN, RN
VP, Business Development

DMicciantuono@reefpointgroup.com

(410) 571-4967

